

ALL ROADS LEAD TO HOUSTON
and the
TFACS
Training Conference
April 25-27, 2010
Crowne Plaza Houston North Greenspoint



North, South, East or West.....Regardless of where or what type of agency you're coming from there are workshops for all levels of animal welfare professionals.

Come learn new ideas, network with others and have a great time learning ways to make your job easier while providing the services that ultimately benefits all the animals in our care.

CEU and TELEOSE HOURS



4702 Pinehurst Drive South
Austin, TX 78747

Conference Brochure sponsored by



Early Conference Registration Due by April 1, 2010

Sunday, April 25

11:00 A.M. to 5 P.M. REGISTRATION

WELCOMING CEREMONIES

12:30 P.M.

*Leila Moore, President,
Texas Federation of Animal Care Societies*

Keynote Address

Gina Spadafori

Best-selling author of pet books and
syndicated columnist.

*A pet-writers perspective on the power of
pets to change lives.*

PLEASE VISIT OUR SPONSORS AND EXHIBITORS

EXHIBIT HOURS

Sunday 3:30-4:00 P.M. and 5:30-6:30 P.M.

*Monday 10:30-11:00 A.M., 12:30-2:00 P.M.,
3:30-4:00 P.M., 5:30-6:00 P.M.*

Tuesday 10:30-11:00 A.M.

SILENT AUCTION

The Silent Auction opens Monday
at 9:00 A.M. and closes Tuesday at
10:45



TFACS 2009 Conference Sponsors

AVID

Campbell Pet Company

Deerskin Manufacturing

T Kennel Modular Systems, Inc.

Jones Trailer

Vortech Pharmaceuticals

Northshore Animal League America

Petco Foundation

Petfinder.com

Austin Cotton Company

San Antonio Animal Care Services

American Humane

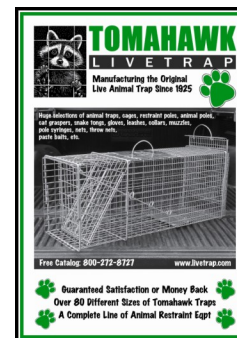
C Specialties, Inc.

Tomahawk Live Trap Company

Island Business Group

Hill Country Synthetic Turf

Chameleon Software Products



Chameleon® Software Products

Texas Federation of Animal Care Societies

2010 Conference Hotel Information

*RENEW OLD FRIENDSHIPS AND MAKE
NEW ONES*

at

**Crowne Plaza Houston North
Greenspoint**

425 N. Sam Houston Parkway East, Houston, Texas, 77060

Room rate are guaranteed until April 1, 2010.

After April 1, rates are on a space & rate available basis

Reservations:

(800) 227-6963 toll free

*Mention you are with the TFACS Conference
to get these rates*

Check-in 4:00 P.M. Check-out 12:00 P.M.

Room Rates: Single, Double, Triple,
Quad - \$89.00



AMERICAN HUMANE

Protecting Children & Animals Since 1877

Sunday, April 25, 2:00-3:30 P.M.

Setting Up a Basic Development Program

***Michael Blimes, Vice President for Development
American Humane***

These session provide the fundamentals to set up a basic fundraising effort – regardless of the number of staff. From broad-based direct mail through online giving, corporate gifts, foundation grants, major gifts and capital campaigns, you will be empowered to succeed.

Urban Wildlife Situations and Solutions

***Bonnie Bradshaw-Vice President
WildCare Wildlife Rehabilitation***

Find out why raccoons, opossums, foxes, bobcats and coyotes are thriving in residential neighborhoods. Learn why trapping and removing animals can worsen the situation. Discover effective, humane solutions to common wildlife problems, including rabbits devouring landscaping, armadillos digging up lawns, squirrels nesting in attics, raccoons denning in chimneys and skunks burrowing under decks.

DO and Don't of Shelter Design

***Jamey Cantrell, Animal Services Manager
City of Plano***

The class will focus on things to avoid and things to incorporate when designing a new facility, expansion, or renovation



north shore
animal league
america®

Sunday, April 25, 4:00-5:30 P.M.

Setting Up a Basic Development Program

(continued)

*Michael Blimes, Vice President for Development
American Humane*

Animal Cruelty from A-Z

Lt. Joel Caldwell

Galveston County Police Department

Whether you're seizing hundreds of pit bulls, an abandoned dog, or multiple cats from a collector, there is proper procedure. Using actual cases learn the steps to successful investigations and seizures from the initial call to a winning end. Includes: identifying cruelty, using state and local laws, gathering evidence, how and what to document, filing for warrants, and tools and equipment needed

**Guidelines for Setting up a Spay/Neuter Clinic
On a Budget**

*Amy Mills-Executive Director
Emancipet*

We all know the value of high-volume, high-quality spay/neuter as a way to reduce shelter intake, but starting up a spay/neuter clinic from scratch can be overwhelming. It is possible to start a spay/neuter clinic, even on a limited budget! In the last ten years, we have set up several types of spay/neuter clinics-MASH, mobile, and stationary-and have learned some valuable lessons about the start up process. Amy will lead a discussion about the financial concerns of starting up a clinic from the successes to the disappointments,

**HILL COUNTRY
SYNTHETIC TURF LLC.**

YOUR CONFERENCE

PACKAGE INCLUDES:

Sunday Evening Welcome Reception

with

Food and Drinks

4 Coffee Breaks

Monday Luncheon

Monday Dinner

24 Workshops

CEU and TCLEOSE hours

Drawings at 12:45 P.M.

Tuesday

MUST BE PRESENT TO WIN

"If a participant wants to provide feedback on these courses and/or its sponsor, the participant can mail comments to the Texas Department of State Health Services, Training Course Coordinator, Zoonosis Control, MC 1956, P.O. Box 149347, Austin, Texas, 78714-9347 or email them to The.Vet@dshs.state.tx.us



**PETCO
FOUNDATION**

Petfinder.com

ADOPT A HOMELESS PET

Tuesday, April 27, 11:00-12:30 P.M.

The P.E.T Project, Protect, Educate, Train

Jannis Jefferson, MPH

Harris County Health and Environmental Services

In an effort to address the marked growth in the population of pit bull-type dogs in Harris County, in 2008 Harris County Public Health and Environmental Services partnered with other stakeholders and community partners to educate residents in high-risk neighborhoods to create a community of responsible pet owners. The overall mission included encouraging, supporting and developing an intolerance of free roaming and mishandled dogs/cats. This workshop will outline the steps taken and the results obtained through the collaboration.

Negotiation Skills

(continued)

Anthony Picchioni, PhD

Director,

Dispute Resolution Program

Techno-Savvy Shektering

Bianca Burrascano

Citizens for Animal Protection-C.A.P

Learn to use Facebook, MySpace and Twitter to promote and increase adoptions, donations and public support for your shelter. Discover your inner blurb writer extraordinaire and watch animals fly out of the kennels!



Monday, April 26, 09:00-10:30 A.M.

Setting Up a Basic Development Program

(continued)

***Michael Blimes, Vice President for Development
American Humane***

DISC for Supervisors

30 person class limit

Greg Carpenter

Manager of Organizational Development-City of Plano

Understanding the behavior of others as well as your own can be one of the most important steps you take to creating a highly effective work environment. In this session you will be profiled to determine your behavior style. You will see how your behavior style fits best with other behavior styles and you will learn many strategies for adapting to other behavior styles.

Setting up and Monitoring a Successful Rescue Program

Jacy Peralta-Shelter Operations Manager

San Antonio Animal Care Services

Rescuing Relationships can get more pets in loving homes and partnering with local animal welfare groups can be a tricky business especially if you're a shelter also tasked with animal control. But shelters must save lives through policy and procedure created to monitor and inspect rescue programs for long term commitment.



Monday, April 26, 1100-12:30 P.M.

Setting Up a Basic Development Program

(continued)

*Michael Blimes, Vice President for Development
American Humane*

DISC for Supervisors

30 person class limit

Greg Carpenter

Manager of Organizational Development-City of Plano

You must be enrolled in first session to participate in this session

Generating Positive Media

Susan Hendrix

Hendrix Coughlan Media

The hows and whys of your presentation and your message, craft it with care and stay on it with discipline ,



Campbell Pet Company



Tuesday, April 27, 09:00-10:30 A.M.

Engaging Adults in Humane Education

Cathy Rosenthal, Consultant

Adults are often an after-thought in most humane education programs, but they actually are the ones with the power to make decisions about a pet's care and well-being. How can you bring humane education to an adult audience? In this workshop, find out where to reach adults and what kinds of programs to offer to get them engaged in animal welfare issues. Learn tips on how to overcome public speaking fears as well as how to craft a presentation that adults will want to hear.

Negotiation Skills

Anthony Picchioni, PhD

Director,

Dispute Resolution Program

Understanding the behavior of others as well as your own can be one of the most important steps you take to creating a highly effective work environment. In this session you will be profiled to determine your behavior style. You will see how your behavior style fits best with other behavior styles and you will learn many strategies for adapting to other behavior styles.

A Facelift for Your Reception Area

Fred Sanderson

Animal Services Manager, City of Irving

Is your reception area crowded and in need of a redo? These simple tips will update your area to make it efficient and customer friendly.



Monday, April 26, 4:00-5:30 P.M.

Increasing Adoptions with Creative Programs

*JoAnne Jackson, Director, Administrative Services
Citizens for Animal Protection-C.A.P*

Organizations are always trying to come up with new and innovative ways to increase their adoptions. In this workshop we will discuss several unique adoption programs that have been very successful.

First Aid for Injured Animals

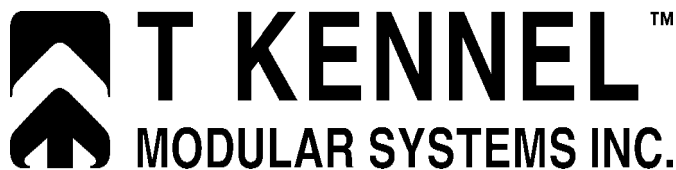
*Jackie Byrd
TFACS Board Member*

If you have pets, chances are you will face a critical situation eventually. Most of us will also stop to help an animal we see injured. This course will help you treat without causing more harm while keeping yourself safe. Get to a veterinary hospital ASAP!

Shelter Tour of the Houston Humane Society

(continued}

*Sherry Ferguson
Executive Director*



Monday, April 26, 2:00-3:30 P.M.

Working with the Legislature-A How To Guide

John Hubbard

Governmental/Legislative Consultant

Past and Present Legislation and the process and timing of getting a bill passed.

Microchipping-The Why's, Wherefore's and Results

Dan Knox

DVM

It gets animals home and it demonstrates to citizens a level of care. More animals die in area shelters due to lack of identification than disease. It provides a service and the most important aspect, it saves lives.

Shelter Tour of the Houston Humane Society

Sherry Ferguson

Executive Director

Will include new adoption center discussing floor treatments, condo construction, cleaning procedures, disease control, animal marketing and enrichment, volunteer involvement, and 'paperless' adoption procedures. Visit to clinic will include high volume spay/neuter surgical procedures, shelter animal welfare protocols, cruelty investigations relating to medical needs, computer system for record keeping and appointment making. HHS is the only animal welfare organization in the State that employs full-time law enforcement officers to do cruelty investigations



SPECIALTIES, INC
ANIMAL CARE PRODUCTS

TFACS 2010 Conference Registration Form

Please complete one form for *EACH* person attending the conference. This form may be photocopied

PLEASE PRINT:

Name: _____

Organization/Agency: _____ Agency Address: _____

City: _____ State: _____ Zip: _____ Phone: (____) _____ Email: _____

I am registering for:

_____ 3-Day Early registration by 4/1/10 (\$98) _____ 1-Day Early Registration by 4/1/10 (\$58)

_____ 3-Day Late registration after 4/1/10 (\$118) _____ 1-Day Late Registration after 4/1/10 (\$68)

Check the website for \$8.00 saving on early online registrations

Mail Conference Registration Form and Check to: TFACS, 4702 Pinehurst Drive South, Austin, TX 78747

No registration accepted without a check.

\$25.00 SERVICE CHARGE FOR CANCELLED RESERVATIONS

NO REFUNDS AFTER April 1, 2010

I want to attend: Check ONE Workshop for each timeslot

Sun. 2:00 p.m.	_____ Setting up a Development Program	_____ Urban Wildlife Solutions	_____ Do and Don't of Shelter Design
Sun. 4:00 p.m.	_____ Development Program (cont.)	_____ Animal Cruelty from A-Z	_____ Guidelines for Setting up a Spay/Neuter Clinic
Mon. 9:00 a.m.	_____ Development Program (cont.)	_____ Disc for Supervisors	_____ Setting up and Monitoring a Rescue Program
Mon. 11:00 a.m.	_____ Development Program (cont.)	_____ Disc for Supervisors(cont.)	_____ Generating Positive Media
Mon. 2:00 p. m.	_____ Working with the Legislature A How To Guide	_____ Microchipping, The Why's Wherefore's and Results	_____ Shelter Tour Houston Humane Society
Mon. 4:00 p. m	_____ Increasing Adoptions Through Creative and Innovative Programs	_____ First Aid for Animals	_____ Shelter Tour (cont.)
Tues. 9:00 a.m.	_____ Engaging Adults in Humane Education	_____ Negotiation Skills	_____ A Facelift for your Reception Area
Tues. 1100 a.m.	_____ The P.E.T. Project-Protect, Educate, Train	_____ Negotiation Skills (cont.)	_____ Techno-Savvy Sheltering

More Info. pnordyke@austin.rr.com or www.txfacs.org